

September 10, 2008

Dale & Tom Chasteen  
The Hardware Conference  
91900 Overseas Hwy.  
Tavernier, FL 33070

Dear Tom and Dale,

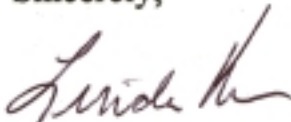
I just want to let you know how much I appreciate the opportunity to participate in The Hardware Conference. With each year's attendance I always gather a little more industry information, learn new ideas relative to my business, and get real-time feedback from the dealers in attendance.

This venue of getting together manufacturers, sales representatives, dealers, and corporate liaisons is of great value and does not exist anywhere else. I appreciate that you care to listen to our issues and ideas, and willingly give us your knowledgeable insight and guidance or refer us to a source from which to get the answer.

You produce an event that is professional, goal-oriented, first-class, and of course, a great deal of fun. Congratulations on your 20<sup>th</sup> year, and I hope to be able to say that again when your 25<sup>th</sup> comes around.

Thank you once again for a great conference.

Sincerely,



Linda Fore  
Sales & Marketing Dept.