



September 9, 2009

The Hardware Conference  
91900 Overseas Highway  
Tavernier, FL 33070

Dear Tom and Dale,

Congratulations on the 20<sup>th</sup> Anniversary of The Hardware Conference. I've attended several Conferences in the past and they get better each year.

The event provides a unique platform for the exchange of ideas between retailers, manufacturers and distributors. The event truly lives up to its billing as the place "Where Relationships are Formed". The Open Dialogue sessions were interesting to witness. They afford a unique insight into the mindset of hardlines retailers. As important as the business settings are, the social opportunities provide an excellent time to truly "get to know" the other attendees as the people behind the businesses they own or represent.

Thanks for allowing us to participate, and we look forward to participating next year.

Sincerely,

A handwritten signature in black ink, appearing to read "Myron Boswell", written over a light-colored background.

Myron Boswell  
Sr. Vice President Sales