



ORGILL, INC.

October 14th, 2010

The Hardware Conference
91900 Overseas Highway
Tavernier, FL. 33070

Dear Tom and Dale,

Congratulations on another successful Hardware Conference. I have attended the Conference each year since 2004 and every one is better than the last. Keep up the good work!

The event provides a platform for the exchange of ideas between retailers, manufacturers and distributors. This event truly lives up to it's billing as a place "Where Relationships are Formed". I always come away with a greater understanding of the challenges that hardline retailers face each year by attending the "Open Dialog" sessions. These sessions afford a unique insight into the mindset of hardline retailers. As important as the business settings are, the social events offer a great opportunity for us to truly "get to know" the other attendees as the people behind the businesses they represent. It is truly a one of a kind can't miss event!

I would personally like to thank you for inviting us to participate, and look forward to participating again next year.

Sincerely,

Paul Dupont
Southeast District Sales Manager
Orgill Inc.